



February 17, 2023

Dear *Norwegian Prima* Past Guest,

We hope you enjoyed your time during your recent cruise and we trust that you have arrived home safely. On behalf of Norwegian Cruise Line, thank you for your loyalty and for making us your vacation of choice.

As you know health and safety is our top priority. We operate to the highest public health and sanitation standards. We are reaching out to you today to inform you that it has come to our attention that two guests who sailed aboard *Norwegian Prima* on her November 19, 2022 voyage were diagnosed with Legionnaires' disease following their travels.

On the rare occasion that any past guests receive such a diagnosis, we work with Centers for Disease Control and Prevention (CDC) to support their investigation efforts as part of their standard operating procedures. In response to these cases and as part of our routine measures to protect the health of guests and crew, we are elevating our already rigorous sanitation procedures on board and testing for *Legionella* on the ship. Testing of devices and fixtures that use water including hot tubs, showers, and faucets is underway. It is not currently known whether the two passengers with Legionnaires' disease were exposed from the ship's water system or some other source. The investigation is ongoing.

In an abundance of caution as we continue our investigations, we are reaching out to guests who sailed aboard *Norwegian Prima* voyages departing on January 22, January 29, February 5, and February 12, 2023, to share details provided by the CDC about Legionnaires' disease.

Although rare, Legionnaires' disease is a serious type of pneumonia caused by *Legionella* bacteria. People can get sick when they breathe in small droplets of water containing *Legionella*. In general, it is not spread from person to person. In hotels and on cruise ships, there are several devices and fixtures that can spread small droplets of water (i.e., aerosolize water) that people could then breathe in. Examples include hot tubs, showers, bathtubs with jets, decorative fountains, and misters.

#### **Risk factors, symptoms, and treatment**

It is important to note that most healthy people exposed to *Legionella* do not get sick. People at increased risk for getting sick include:

- Those who are 50 years or older
- Current or former smokers
- Those with chronic lung disease
- Those with weakened immune systems caused by diseases or medicines

Symptoms of Legionnaires' disease typically include:

- Cough
- Shortness of breath
- Fever
- Muscle aches and headaches

Most people get better after being sick with Legionnaires' disease, but often need care, including specific antibiotics, in the hospital.



## NORWEGIAN CRUISE LINE®

If you become sick in the 14 days after your cruise ends:

- Refer to CDC [fact sheet](#) for information regarding symptoms of Legionnaires' disease and share this information with your travel companions.
- If you experience symptoms of Legionnaires' disease seek medical attention right away and show this letter to your doctor so that they know to test you for Legionnaires' disease and prescribe appropriate antibiotics if needed.
- Request *Legionella* testing by both urinary antigen test (i.e., testing your urine) and culture of sputum (i.e., testing your phlegm) if your doctor thinks you may have Legionnaires' disease.

Both NCL and CDC are working to protect the health of the guests and crew aboard *Norwegian Prima*. If you have questions about Legionnaires' disease, you may contact your local or state health department or CDC at 1-800-CDC-INFO (1-800-232-4636). You can also learn more about Legionnaires' disease at [cdc.gov/legionella](http://cdc.gov/legionella).

We thank you for your attention to this matter and for your continued loyalty. We hope to see you back on board soon.

Sincerely,

Norwegian Cruise Line